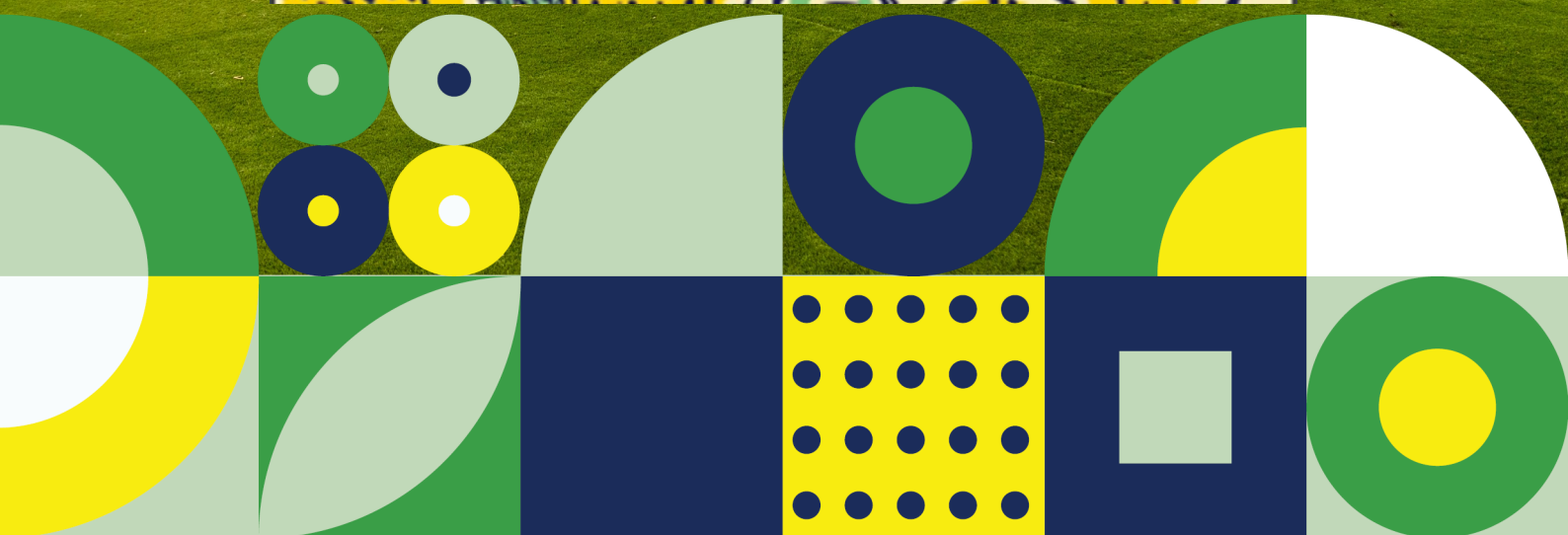




# MENZIES MATTERS

MAY2023 | Issue 173



# MESSAGE FROM THE Shire President



May 2023

## SHIRE PRESIDENT'S REPORT APRIL 2023

On 31 March, Acting CEO Rob Stewart and I met with Blue Mar Engineering Consultants in Esperance. We were given a tour and inspection of the new facilities at the RAC Esperance Holiday Park. The upgraded facilities have accommodation units with centralised shared facilities.

On 19 April, with available Councillors, attended the Briefing Session. The first Budget Workshop for the upcoming financial year was held immediately after the Briefing Session.

A warmer than usual Anzac Day Dawn Service was well attended this year, including a number of travelers. Following the service everyone was invited to the Community Breakfast served in the Town Hall. Thanks to the Shire Staff for your assistance in making this very significant day so successful.

Greg Dwyer  
Shire President

# MESSAGE FROM THE CEO



May 2023

## **Stock Grids**

The Council will soon be considering a new policy relating to the treatment of stock grids, after seeking legal advice.

The draft policy will be formally advertised for a period of 28 days seeking public input.

The reasoning behind the proposed policy related to the cost of installing grids, maintaining grids, how grids should be paid for and the legal liability of the council relating to grids, especially if they are not maintained adequately.

The Local Government (Uniform Local Provisions) Regulations 1996 defines a grid as a 'device' and therefore comes under the Council's 'care, control and management' if installed in a council controlled road. The policy therefore is crucial to protect the council's interests, especially from a legal liability point of view.

The proposed draft policy will soon be on the Council's website with instructions as to how and when to make a submission.

## **Royal Flying Doctor**

The council has resolved to consider, in next financial year's budget, an annual donation of \$11,100.00 to the Royal Flying Doctor for the next five years.

The donation was considered at the request of the Goldfields Voluntary Regional Association of Councils (GVROC) which, in turn, had had a request from the Shire of Leonora. The Shire of Leonora has been donating, over the past five years, \$100,000.00 each year and sought assistance from the other Goldfields councils to share that cost over the next five years.

The matter has yet to be finalised as it will need to be considered with all other financial matters that come up during the budget process.

# MESSAGE FROM THE CEO



May 2023

## **Recruitment of CEO**

At its April Council Meeting, a report was considered by the Council relating to the recruitment of a permanent CEO. Although that report was adjourned until the May meeting, the matters in the report are generating significant discussion among Councillors.

The appointment of a CEO in Local Government is generally considered one of the more important decisions that Councils make, as one of the main responsibilities of the CEO is to cause Council decisions to be implemented.

The recruitment of the CEO is also a very regulated process with many amendments to the Local Government Act and Regulations being put in place in the past two years. The process can take a few months to complete.

Also, with many changes now before Parliament being proposed for the Local Government Act, the appointment is even more crucial as another of the CEO's statutory responsibilities is to advise the Council about its functions under the Act.

The process of recruiting a CEO is recognised by the Council as being crucial and when internet problems impacted some councillors from fully participating, the decision to adjourn was welcomed to ensure full and fair discussion.

## **Council Meeting held in Tjuntjuntjarra**

The Aboriginal Community of Tjuntjuntjarra is located some 800 km to the east of the Menzies townsite. If travelling by car, the trip is long and demanding, although very interesting.

The Council Meeting for April was held in Tjuntjuntjarra, with some councillors attending in person and others electronically. The Council holds two meetings per year in Tjuntjuntjarra and provides an opportunity to councillors and staff alike to experience this remote community which is such an important part of the Menzies community.

It was a pleasure to be welcomed to the Community and to see the facilities, especially the art and creative facilities, with many artists busily at work producing the now well known 'dot' paintings so familiar to many of us. A book has even been produced of very high quality soon to be launched at the WA Museum (Boola Bardip).

The next meeting of the Council in Tjuntjuntjarra will be in September.

# SHIRE Updates



## Ordinary Meetings of the Council 2023

The public is advised that pursuant to Regulation 12(1)(a) of the *Local Government (Administration) Regulations 1996*, the following dates, times, and locations have been approved by the Council for Ordinary Council Meetings for the period ending 31 December 2023.

Date	Time	Location
Thursday 25 May	1 pm	Menzies
Thursday 29 June	1 pm	Menzies
Thursday 27 July	1 pm	Menzies
Thursday 31 August	1 pm	Menzies
Thursday 28 September	1 pm	Tjuntjuntjara
Thursday 26 October	1 pm	Menzies
Thursday 30 November	1 pm	Menzies
Thursday 21 December	1 pm	Menzies

## Audit and Risk Committee Meetings 2023

The following dates and locations have been approved by the Council for Audit and Risk Committee Meetings for 2023.

Date	Time	Location
Thursday 22 June	11 am	Menzies
Thursday 21 September	11 am	Menzies
Thursday 14 December	11 am	Menzies

Council meetings are open to the public, except when stated, and prior notice will be given of any Special or Committee Meetings that are called.

**Robert Stewart** — Acting Chief Executive Officer

# SHIRE Updates



## SHIRE OF MENZIES

### LOCAL PUBLIC NOTICE PROPOSED POLICY RELATING TO STOCK GRIDS

The Council is proposing to consider a new Policy relating to Stock Grids.

A stock grid is a device installed into a road to restrict the movement of stock, especially when a fence or gate would be inconvenient or dangerous.

When a proposal to install a grid in a road under the Council's 'care, control and maintenance' it can only be done so with the Council's authority.

Submissions are invited from members of the public relating to the proposed policy.

The submission period will extend until 6 June 2023.

A copy of the draft policy can be downloaded from the Council's website [www.menzies.wa.gov.au](http://www.menzies.wa.gov.au) or requested via email [ea@menzies.wa.gov.au](mailto:ea@menzies.wa.gov.au) or is available in hardcopy from the Shire's office at Lot 124 Shenton Street, Menzies.

A handwritten signature in black ink, appearing to read 'Rob Stewart'.

**Rob Stewart**  
Acting Chief Executive Officer

# National Road Safety Week 2023



#NationalRoadSafetyWeek2023



**“DRIVE  
to the changing  
conditions”**



Goldfields-Esperance Region working together for road safety

Driving to the conditions is common sense. Change your speed that's safe for the road and weather conditions

# National Road Safety Week 2023



#NationalRoadSafetyWeek2023



**“FATIGUE  
is a silent killer.”**

Goldfields-Esperance Region working together for road safety

Don't trust your self. Fatigue is said to be the third biggest killer on our roads behind speed and alcohol.



# Letter to the Editor



Letters will be published as space permits and may have to be edited. So if you have something on your mind, write a letter to the Editor and we will do our best to publish it. If the letter is about the Council, we will do our best to respond in the same edition if time allows.

# UPCOMING Events

## Events



Lions Cancer Institute Inc.



## ***FREE SKIN CANCER SCREENING***

**Menzies Shire**

*As a joint project with*

**The Lions Cancer Institute Inc.**

The team will conduct a *Free* Skin Cancer Screening in

*Menzies*

On 13 May 2023

At Town Hall Car Park

***To book a screening appointment***

***Phone Debbie at the CRC on 08 9024 2702***



# UPCOMING Events

## Events

### Menzies Facebook

The Lions Cancer Institute (LCI) will be providing a free Skin Cancer Screening in **Menzies on 13 May 2023**. This free service provides for the early detection of skin lesions and where a lesion is identified a referral is made to your GP for further investigation. For booking information contact **08 9024 2702**

The LCI is a project of the Lions Clubs of Western Australia. Since early 1990's LCI has been providing full body skin screening clinics throughout Western Australia, with an emphasis on Screening the remote and rural areas of the state.



From humble beginnings the Volunteers of LCI have screened over 80 000 patients and our records show that with the annual rate of referrals to a GP is in the order of 27% (21,600) and lesions suspected of being life threatening are at 6% (1260). Early detection of lesions will save lives and lessen the need for invasive surgery.

LCI's screening program is supported by qualified volunteer Dermatologists, Plastic Surgeons, Dermoscopists and GP's.



Funding for LCI's screening programs and research grants is provided by donations from Lions Clubs of WA, Business and from the public.

We are currently raising funds to replace our two ageing screening units with one purpose built unit. Donations can be made to The Lions Cancer Institute at **WESTPAC BANK, BSB 036-107 ACCOUNT 218 557.**

All donations over \$2.00 are Tax Deductible

Visit LCI website [www.lionscancerinstitute.org.au](http://www.lionscancerinstitute.org.au)

# UPCOMING Events

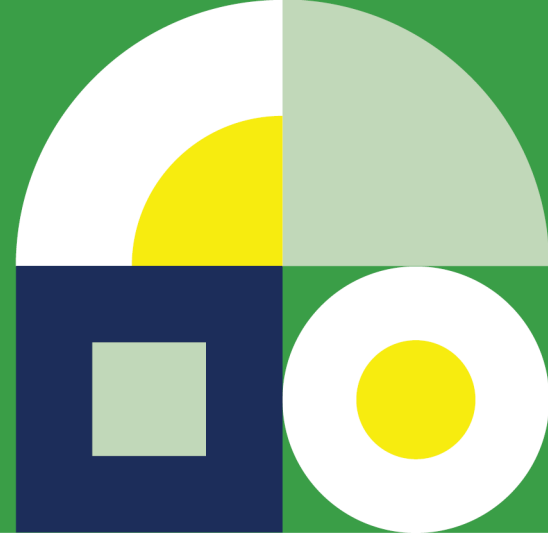


You are invited to our Australia's Biggest Morning Tea. Let's get together and enjoy a cuppa so we can support those impacted by cancer.

<b>Host</b>	Menzies Visitor Centre
<b>Where</b>	Menzies Town Hall
<b>Date</b>	25 May 2023
<b>Time</b>	10.00am to 12.00pm



UPCOMING  
Events



*Licence 2 Thrill*

*Fat Buddha Thai Food Van*

BYO DRINK

27 May 2023

7.00pm to 10.00pm

AT THE YOUTH  
CENTRE

# UPCOMING Events



Saturday 27 May 2023

7.00pm to 10.00pm

At the Youth Centre

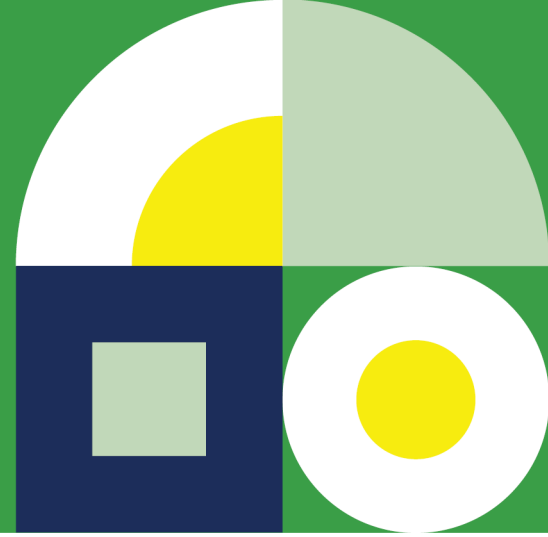
Licence to Thrill

## THAI FOOD

	MEDIUM	LARGE
 <b>Red Beef Curry</b> Red Beef Curry, Beef, Bamboo Shoots, Pumpkins, Green Bean Salt, Sugar, Baby Corn, Thai Basil, Kaffir Lime	\$ 13.50	\$ 18.00
 <b>Green Curry</b> Green Curry Paste, Chicken, Broccoli, Zucchini, Green Bean Kaffir Lime, Thai Basil, Carrots, Salt, Sugar, Palm Sugar	\$ 13.50	\$ 18.00
 <b>Yellow Curry</b> Yellow Curry Paste, Chicken, Potatoes, Pumpkins, Kaffir Lime, Sweet Potatoes, Salt, Sugar, Palm Sugar	\$ 13.50	\$ 18.00
 <b>Masaman Curry Beef</b> Masaman Curry Paste, Potatoes, Bay Leaf Sweet Potatoes, Red & Brown Onion, Salt, Sugar, Palm Sugar	\$ 13.50	\$ 18.00
 <b>Sweet And Sour Pork</b> Cucumber, Potatoes, Brown Onion, Pineapple, Capsicum Spring Onion, Special Sauce, Baby Corn, Tomatoes	\$ 13.50	\$ 18.00
 <b>Pepper Chicken</b> Garlic, Black Pepper, Salt, Baby Corn, Brown onion Spring Onion, Capsicum	\$ 13.50	\$ 18.00
 <b>Beef with Oyster Sauce</b> Brown onion, Mushroom, Capsicum, Spring Onion,	\$ 13.50	\$ 18.00
 <b>Fried Hokkien Noodle</b> Pork or Beef or Chicken, Garlic, Carrots, Cabbage, Kale	\$ 13.50	\$ 18.00
 <b>Pad Thai Chicken</b> Flat Noodle, Chicken, Tofu, Red Onion, Bean Sprout, Sugar, Oyster Sauce	\$ 13.50	\$ 18.00
 <b>Chicken with Thai Basil (Hot)</b> Garlic, Chile Thai Basil, Green Bean, Onion, Soy Sauce Sugar, Oyster Sauce	\$ 13.50	\$ 18.00
 <b>Fried Rice</b> Mix Veg, Eggs, Sauce	\$ 8.50	\$ 11.00
 <b>1/2 Mainty's 1/2 Rice</b>	\$ 11.00	\$ 15.50
 <b>Hot Chips</b>	\$ 5.00	\$ 7.00 \$ 9.00
<b>Crispy Wings</b>	\$ 9.50	
<b>Spring Rolls</b>	\$ 9.50	
<b>Curry Puffs</b>	\$ 9.50	
<b>Drinks</b>		
<b>Can 375 ml</b>	\$ 3.00	

**PRICES INCLUDE GST**      **Phone: 045 886 510**

# UPCOMING Events



## Adults Art Classes

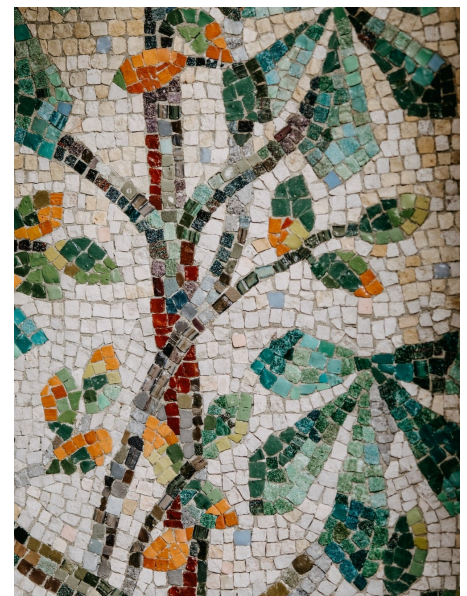
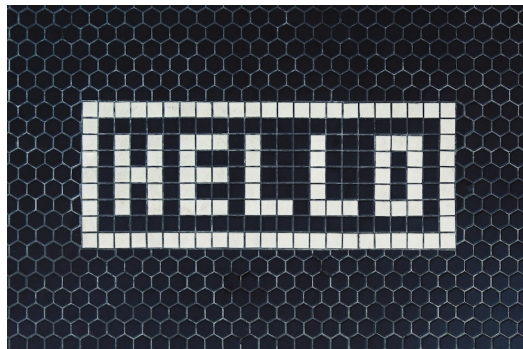
Would you like to learn Mosaic  
Come and join Adele Workman Davies.

At the Menzies Youth Centre

Sunday 11 June, 18 June, 25 June 2023

Time 12.00pm to 3.00pm

Please let Debbie at the Visitor Centre know if you are interested  
as numbers are limited



# UPCOMING Events



## GOLDFIELDS INTEGRATED PRIMARY MENTAL HEALTH (PORTAL) SCHEDULE

ELLA FROM CENTRECARE WILL BE IN  
**MENZIES**  
ON THE FOLLOWING DATES



GOLDFIELDS MENTAL  
HEALTH PORTAL

May 2023 Monday ~~4~~, 15, 29  
June 2023 Monday 12, 25  
July 2023 Monday 3, 17, 31

Portal program is a fee free service that provides counselling and clinical care coordination to individuals experiencing and at risk of developing mental health issues or distress.

GP referrals, Provisional, self-referrals accepted.  
Ages 5 years old and above.

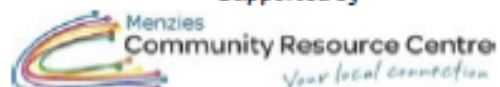
**FEEL FREE TO DROP BY FOR A YARN.**

**WHERE: MENZIES COMMUNITY RESOURCE CENTRE, 24 SHENTON ST.**

**TIME: 10:30AM - 2:30PM**

For students, parents and/or carer, please feel free to drop by at the Community School Library for a chat with Ella between 12:20 to 12:50pm.

Supported by



Centrecare acknowledges WA Primary Health Alliance (WAPHA) for providing funding in its role as the operator of the Country WA PHN.

For more information please  
contact Ella on 9080 0333 or  
email [kalgoorlie@centrecare.com.au](mailto:kalgoorlie@centrecare.com.au)



# COMMUNITY

## History

### GOLDMINES AND MEMORIES By Rod Baker

Rod Baker was born in Kalgoorlie, and has always had a fascination with Goldfields History. The Father of three is retired and lives in Perth, however he regularly visits the region to 'do a bit of prospecting and visit some of the old ghost towns in the Northern Goldfields'. Here is his Local History contribution for this month.

#### Business in Menzies in 1900

This information comes from a Business Directory of those operating in Menzies as hoteliers, grocers/storekeepers and general retailers servicing a population of around 10,000 people in 1900. Most of the businesses were owned and run by individuals or partnerships who lived in the town. Where Branch is indicated means there is a head office located in Fremantle, Perth or Kalgoorlie and that particular store has a Branch Manager. It is interesting to note three Jewellers were operating in Menzies during this period when there were very few women in the Northern Goldfields. .

#### HOTELS

CARBARN	Proprietor Smith
EXCHANGE	Proprietors Fox and Rudd
LADY SHENTON	Proprietors Welford and Scholz <i>(Site 6 Our Place Walk Trail)</i>
GRAND	Proprietors Henderson & McAdam
MAORI	Proprietor Walter
MENZIES	Proprietor Cornell <i>(Site 7 Our Place Walk Trail)</i>
PALACE	Proprietor Wilson
PROPRIETARY	Proprietor Weaver
POST OFFICE	Proprietor Watson
RAILWAY	Proprietors Scott and Horne <i>(Site 8 Our Place Walk Trail)</i>
SPORTSMAN	Proprietor Barry
ST ALBANS	Proprietor Speight
WHITE HOUSE	Proprietor Webb

#### GROCERS / STOREKEEPERS

FRANK WALTON PIONEER STORE  
WEST & HARRIS  
W.P. DUNSTAN

#### BUTCHERS

FOX & HOLMES *(Branch)*  
MOHER & SMITH *(Branch)*  
*Also had a slaughter yard at Picton 3km East of town*  
L HILLHOUSE  
W RANDELL  
A SMALL  
WHITEFORD & CO



# COMMUNITY History

## FRUITERS

SILBERT & SHARP (Branch)  
OSBORNE & CO (Branch)  
F.W. DAWSON

## BAKERS

WQ HOSBACK  
J HOSKINGS  
WELL BROS (site 10 Our Place Walk Trail)  
POWELL & CLARK

## RESTAURANTS/REFRESHMENT ROOMS

SAMUEL WHITE  
J THOMSON  
FAULDS & CO  
B MALATZKY  
L SCHWARTZBERG  
E TAYLOR  
R.L. THOMPSON

## WINE SALOONS

S MERRITT  
MRS WALLACE

## BREWERY

MENZIES BREWERY CO

## DRAPERS/FURNISHINGS

MONTGOMERY BROS (Branch)  
R NORRIS  
ROCKCLIFFE & CO OTHER LINES INCLUDED IRONMONGERY, GROCIES AND HARDWARE

## JEWELLERS

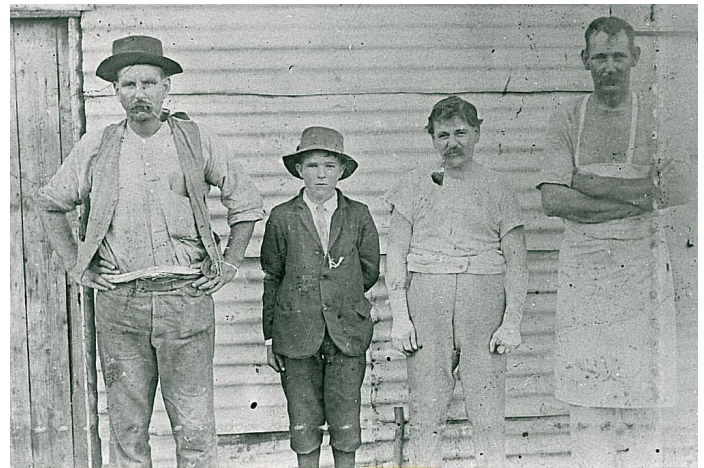
W KAIN  
H BROMLEY  
F KENNEDY

## STATIONERS/NEWSAGENCY/BOOK SELLERS

COGAN BROS  
O'DONNELLS (Site 9 Our Place Walk Trail)

## TOBACCONISTS

WACH & CO (Branch)



WELLS BAKEHOUSE - From left  
Johann Pianto, Templeman,  
not known, Bob Wells

# COMMUNITY History



## History of the Goldfields Cyclassic

The Menzies to Kalgoorlie race has a magnificent history. The race had its origins in 1928, following a discussion at a race club meeting where there was a concern at the lack of distance races on the Goldfields.

Messrs J. Richards, JC Walsh, Chas Egan along with a small committee set about organising a long-distance event. Their choice of starting point was the small mining town of Menzies, 81 miles north of Kalgoorlie. Many businessmen of the Goldfields supported the venture and, on the King's birthday, June 1928 at 8.00am, the limit men were sent away for the first "Menzies". Twenty-four riders started in this event.

From its inauguration in 1928 until 1932, the race was known as the Menzies-Kalgoorlie Road Race, but two days before the race of that year, Charlie Egan, the well-liked and highly respected secretary of the club, tragically died, and all riders in the race that year wore black armbands as a token of respect. It was decided later that the race should, in future, be known as the "Chas Egan Memorial Race".

Mention of the Menzies Classic is not complete without some comment on the road. During the first five years, the term "road" could hardly apply to the bush track, rough, ripply and sandy, that connected Menzies to Kalgoorlie, and the stretch from Menzies to Comet Vale was a cyclist's nightmare, being almost axle deep sand.

By the late thirties, the road improved. Although it was still far from perfect, at least by then a cyclist could heave a sigh of relief when he reached bitumen at Broad Arrow, instead of bumping over ripples, skidding into ruts and ploughing through sand for the rest of the journey right into Hannan Street, as the early cyclists did.

The inaugural winner R. Bennets won the race in a time of 5 hours and 55 minutes, 45 seconds to cover the 81 miles from Menzies to Kalgoorlie. The great road rider R. Hudson set a high benchmark with the fastest time in the inaugural handicapped race of 4 hours and 48 minutes, 45 seconds, and would go on to win the next two Menzies to Kalgoorlie Road Races.

# Menzies Community School

Newsletter



## MENZIES COMMUNITY SCHOOL

*Pukulpa Nintirrinkula*  
Happy Learning

[menziescs@wa.edu.au](mailto:menziescs@wa.edu.au)

Menzies Newsletter

### Remembering the ANZAC

At Menzies Community School, the ANZACs were remembered through a range of activities.

First, the Marlu students completed an activity where they studied photos of First Nation soldiers. These photos, acknowledgements to the Australian War Memorial, were used to practice students' inference skills. Students studied the pictures and then, like detectives, used the clues in the pictures to answer questions about the soldiers.

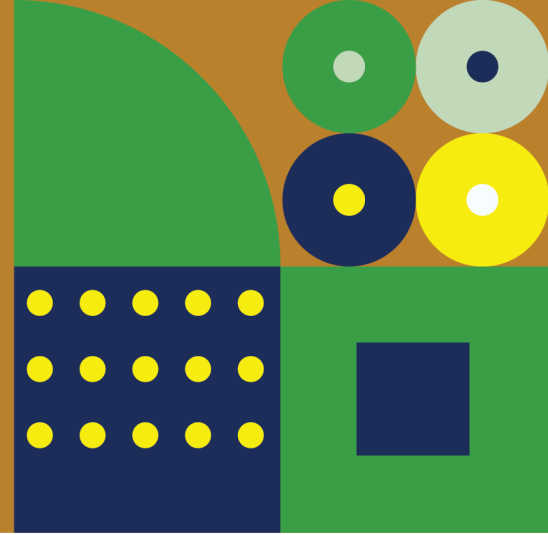


Later all the students, K to Year Six, watched a video clip of the reading of the book, *ANZAC Biscuits* by Phil Cummings, then they explained the links between the two story threads, a girl baking ANZAC biscuits and a soldier at war. Students also drew pictures to show their understanding of the story.



# Menzies Community School

## Newsletter



Baking is so much fun



All hands on deck



Deep in concentration



Emelia tasked with tasting one



We ended our reading study with students baking a batch of delicious ANZAC biscuits of their own. These tasty biscuits were enjoyed by both students and staff alike.



Michael carefully measuring the oats

Tia checking that she adds the right amount



Daniel mixing ingredients thoroughly



Government of Western Australia  
Department of Mines, Industry Regulation and Safety



## **REGIONAL COLUMN**

[www.dmirs.wa.gov.au](http://www.dmirs.wa.gov.au) [www.wa.gov.au](http://www.wa.gov.au)

5 April 2023

### **With Commissioner for Consumer Protection Trish Blake**

#### **Your rights on runaway rents**

A lack of available rental homes in Western Australia means it's becoming harder and more expensive for many tenants to keep a roof over their heads.

With Goldfields-Esperance median rents reportedly sitting at \$500 per week, existing tenants may be asked to pay more to remain in the same property.

There are strict rules surrounding how often rent increases are allowed to happen – they can only occur after the first six months of a new tenancy agreement and on a half-yearly basis thereafter in both fixed-term and periodic leases.

Tenants in financial difficulty who miss (or expect to miss) a rental payment are urged to explain their situation to their landlord or property manager as soon as possible. A landlord might agree to a rent reduction for a period of time, waive a payment or agree to defer payment over a longer timeframe.

While market forces generally determine rental prices, if a tenant believes what they're paying is too high, they should try negotiating with the landlord before applying to the Magistrates Court requesting a reduction, or to argue against a proposed increase.

The court will consider a range of factors, including whether the rent is comparable to similar properties nearby and what the property costs the landlord in upkeep. The cost of services and contents provided will also be taken into account, along with the property's general condition and whether the rent is simply being raised to force the tenant out.

When it comes to securing a new property, some prospective tenants may offer more than the advertised price in a practice known as 'rent bidding'.

While there is no current legislation relating to rent bidding, Consumer Protection can investigate if there is evidence that a landlord or agent has advertised a rental property for a set price, but subsequently insisted that prospective tenants pay more than what was advertised to secure the home.

If you believe a landlord or agent is misrepresenting the advertising of rent prices, contact us on 1300 30 40 54 or [consumer@dmirs.wa.gov.au](mailto:consumer@dmirs.wa.gov.au), or find out more about rent increases on our [website](http://www.consumerprotection.wa.gov.au) at [www.consumerprotection.wa.gov.au](http://www.consumerprotection.wa.gov.au).



Government of Western Australia  
Department of Mines, Industry Regulation and Safety



## Community Column

Consumer Protection 140 William Street Perth Western Australia 6000  
Email: [cpmedia@dmirs.wa.gov.au](mailto:cpmedia@dmirs.wa.gov.au) | [www.dmirs.wa.gov.au](http://www.dmirs.wa.gov.au) | [www.wa.gov.au](http://www.wa.gov.au)

12 April 2023

**With Commissioner for Consumer Protection Trish Blake**

### **Beware the new breed of bank scams**

Scammers have been pretending to call or text from financial institutions for years, but it's the latest twist on these banking impersonation scams that should have all consumers on high alert.

The Australian Competition and Consumer Commission (ACCC) raised the alarm after reports to [Scamwatch](#) indicated new technology was being used to make scam calls look like they were coming from the bank's legitimate phone number and to allow scam texts to appear in the same conversation thread as genuine bank messages.

These tricks mean it may not be possible for consumers to distinguish a real message or call from those that aren't based on a phone number or message thread alone, and sadly many are falling victim.

Since January 2022, our WA ScamNet team has heard from 20 victims who reportedly lost \$1.9 million to bank impersonation scams. When you consider that's an average loss of almost \$96,000 per person, it's clear just how financially and emotionally devastating these scams can be.

One WA victim's bank account was drained of almost \$41,000, after she answered a call from the same number as one listed on the back of her credit card. Posing as a bank employee, the scammer claimed her accounts had been hacked as a ruse to gain control of her finances.

A big red-flag is communications that come with a sense of urgency, such as claims of fraudulent activity or a frozen account. No matter how legitimate the call or message seems, a bank will never ask you to urgently transfer funds.

We urge all WA consumers to 'practice the pause' to stop scammers in their tracks. If you receive an SMS with a phone number to call, do not use it. Instead, call your bank direct on a number you have sourced yourself. Likewise, hang up if you receive a call from someone claiming to be from your bank requesting you to transfer money to 'keep it safe'. Ask for a reference number and call your bank back using contact details you have found independently.

Never provide online banking passwords, one-time security codes, pins or tokens to anyone over the phone.

Contact your bank or financial institution immediately if you think you have been scammed, and report scam activity to WA ScamNet at [www.scamnet.wa.gov.au](http://www.scamnet.wa.gov.au)



Government of Western Australia  
Department of Mines, Industry Regulation and Safety



## Community Column

Consumer Protection 140 William Street Perth Western Australia 6000  
Email: [cpmedia@dmirs.wa.gov.au](mailto:cpmedia@dmirs.wa.gov.au) | [www.dmirs.wa.gov.au](http://www.dmirs.wa.gov.au) | [www.wa.gov.au](http://www.wa.gov.au)

19 April 2023

**With Commissioner for Consumer Protection Trish Blake**

### **Avoid being billed for paper bills**

Next time you spot a bill in the letterbox, it could be worth looking into whether you're being charged extra to receive this correspondence in the mail and how you might avoid paying the fee if so.

A growing number of service providers now charge a fee to cover the costs of printing and posting your bill. That list recently expanded to include Telstra, which reportedly cited 'environmental reasons' as the reason many of its customers would need to pay \$2.20 each time they received a bill in the mail after 20 May 2023.

Not all of Telstra's customers will need to pay the paper billing fee – those who have a valid health care, pension concession or Department of Veteran's Affairs card are exempt. The charge will also not apply to customers who don't have an email address or access to an active internet service, as well as those who require special bill formats, such as braille or large print.

There are numerous reasons why other companies may elect to not charge fees, such as those customers who receive income support or are on a hardship program.

The best way to find out if you are eligible for an exemption is to contact each of your providers to ask if you qualify for an exemption from paper bill fees, and how to apply.

If you're not eligible, then the easiest way to avoid paying a paper billing fee is to switch to online billing and receive your bills by email or via the company's app or website.

Over the course of a year, these charges for paper billing all add up, especially for people on a low income. By opting out of paper billing or claiming the fee exemption, you could save a considerable amount each year.

Also remember to be wary about fake billing scams via phone calls or emails. Scammers sometimes try to trick consumers by sending emails that look like they are from a legitimate company. The email may ask you to send money for an overdue account.

Consumers who are eligible for an exemption but are having trouble getting their exemption request processed should contact Consumer Protection for help by emailing [consumer@dmirs.wa.gov.au](mailto:consumer@dmirs.wa.gov.au) or by calling 1300 30 40 54. For more information about paper billing visit [www.consumerlaw.gov.au/paperbilling](http://www.consumerlaw.gov.au/paperbilling)



COMMUNITY

# News & Updates



Services  
Australia



## Enhanced Income Management

Enhanced Income Management helps you budget your payments. It also helps you meet essential household needs and expenses, like food, rent, bills and education. A SmartCard supports enhanced Income Management.

### Ways of using your SmartCard

You can use your SmartCard all of these ways:

- to shop in store using a PIN or tap to pay
- to shop online
- to pay bills with BPAY.



You cannot use your SmartCard to do any of the following:

- ✗ buy tobacco or tobacco products
- ✗ buy pornography
- ✗ buy alcohol or homebrew kits
- ✗ gamble
- ✗ buy gift cards and cash-like products
- ✗ get cash out.



NT only

### Find out more



SmartCard eIM hotline 1800 252 604  
Traditional Credit Union 1800 828 232 (NT only)



Services Australia service centres  
Traditional Credit Union Branch (NT only)



[servicesaustralia.gov.au/smartcard](https://servicesaustralia.gov.au/smartcard)  
[smartcard.com.au](https://smartcard.com.au)  
[tcu.com.au](https://tcu.com.au) (NT only)  
[dss.gov.au/supportservices](https://dss.gov.au/supportservices)

If you are living with disability and you need other support, call the Disability Gateway on 1800 643 787.

COMMUNITY

# News & Updates



Australian Government



Services  
Australia



## Enhanced Income Management and SmartCard



SmartCard eIM hotline **1800 252 604**

Traditional Credit Union **1800 828 232** (NT only).

Call us for:

- help and support for the SmartCard
- lost or stolen cards
- more information.

### Find out more



[servicesaustralia.gov.au/smartcard](https://servicesaustralia.gov.au/smartcard)

[smartcard.com.au](https://smartcard.com.au)

[tcu.com.au](https://tcu.com.au) (NT only)

[dss.gov.au/supportservices](https://dss.gov.au/supportservices)



Services Australia service centres.

If you are living with disability and you need other support, call the Disability Gateway on **1800 643 787**.

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# News & Updates



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## Volunteer for enhanced Income Management and SmartCard

If you want help managing your money, you can volunteer for enhanced Income Management if you are eligible, and live in:

- Bundaberg or Hervey Bay region, or Cape York or Doomadgee region, Qld
- Kununurra or Wyndham in the East Kimberley region, WA
- Goldfields region, WA
- Ceduna and surrounds, SA.

To volunteer for enhanced Income Management, you can:

-  call the SmartCard eIM hotline on **1800 252 604**
-  visit a Services Australia service centre
-  call the Family Responsibilities Commission on **1800 004 973** in Cape York and Doomadgee region only.

You'll get a SmartCard to access your enhanced Income Management account.

You can use your SmartCard all of these ways:

- shop in store using your PIN or tap to pay
- shop online
- pay bills with BPAY.



### Find out more

 [servicesaustralia.gov.au/smartcard](https://servicesaustralia.gov.au/smartcard)  
[smartcard.com.au](https://smartcard.com.au)  
[dss.gov.au/supportservices](https://dss.gov.au/supportservices)

If you are living with disability and you need other support, call the Disability Gateway on **1800 643 787**.

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# News & Updates



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## Indigenous Service Officers

We're committed to delivering culturally appropriate services and support to Aboriginal and Torres Strait Islander peoples.

### Indigenous Service Officers can help you:

- get information and access our payments and services
- learn how to use our online services
- connect with other services in your area.

### Indigenous Service Officers in community:

- visit and work with community organisations near you
- organise and join in community events
- run education sessions about our services.

### Do you need to speak to us in language?

You can call the Centrelink Indigenous Call Centre to speak to us about our payments and services.

### Before you call us please have one of the following items handy:

- your Customer Reference Number or Concession card
- Medicare card
- Driver's Licence

It's important to stay on the line when you call us. If you hang up and call back, you may end up waiting longer.



### Freecall Indigenous contact numbers:

Centrelink Indigenous Call Centre  
Freecall™ 1800 136 380

Indigenous Debt Recovery Line  
Freecall™ 1800 138 193

ADSTUDY Freecall™ 1800 132 317

Income Management Freecall™ 1800 132 594

Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.



### Online

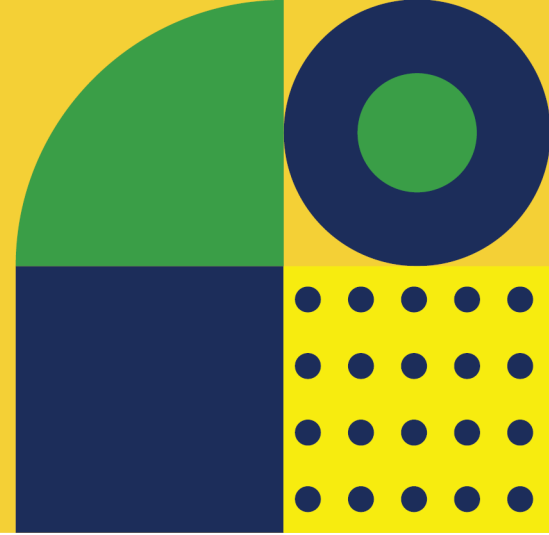
You can use myGov to access Medicare, Centrelink and Child Support services. Go to [my.gov.au](https://my.gov.au)

You can also access these services through our Express Plus mobile apps.

Go to [servicesaustralia.gov.au/selfservice](https://servicesaustralia.gov.au/selfservice) for more information.

COMMUNITY

# News & Updates



Government of Western Australia  
WA Country Health Service



We've made **improvements** to the  
**Patient Assisted  
Travel Scheme (PATS)**

Image: © Tourism Western Australia

COMMUNITY

# News & Updates



Government of Western Australia  
WA Country Health Service

## PATS process and forms have changed

(Patient Assisted Travel Scheme)

**Your GP no longer needs to sign your PATS application form**

### What is the new process?

- 1** You complete a PATS application form and include any requests for consideration outside the current guidelines.
- 2** You submit your PATS application form in person, by post, fax or email to your local PATS office.
- 3** Your application will be assessed internally by WACHS. Your GP may be contacted for additional information, as required to support the decision.



### Ready to get started?

Contact your local PATS team or scan the QR code to visit the PATS internet page.

**Kalgoorlie**  
(08) 9080 5681

[PATS.Kalgoorlie@health.wa.gov.au](mailto:PATS.Kalgoorlie@health.wa.gov.au)

**Esperance**  
(08) 9079 8101

[patsesperance@health.wa.gov.au](mailto:patsesperance@health.wa.gov.au)





# PHOTOS OF THE Menzies ANZAC DAY 2023



# PHOTOS OF THE Menzies ANZAC DAY 2023



Anzac Day Menzies 2023



# PHOTOS OF THE Kookynie Anzac Day 2023



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• MENZIES NURSING POST •  
**NURSES DAY**



Date	Time
Wednesday 10 May	9.30am
Wednesday 7 June	9.30am
Wednesday 5 July	9.30am
Wednesday 2 August	9.30am

Call 08 9080 4370 for Community Nurse

**EMERGENCY**

24 HOURS - CALL 000

**POISON INFORMATION**

24 HOURS - CALL 13 11 26

**If Centre unattended & in need of  
immediate health advice**

24 HOURS HOTLINE - CALL 1800 022 222



Royal Flying Doctor Service

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# Advertisements



## FREE DELIVERY SERVICE TO MENZIES

Phone, fax or email your scripts / order to Leonora Pharmacy direct or ask at the Visitor Information Centre to fax your scripts / order through to the pharmacy (this includes non prescription items).

Collect and pay for your order at the Menzies Visitor Information Centre after 2pm the following day.

LEONORA PHARMACY RESPECTS YOUR RIGHTS TO PRIVACY

Please be assured that all prescription and non-prescription items will be sent in a sealed bag.

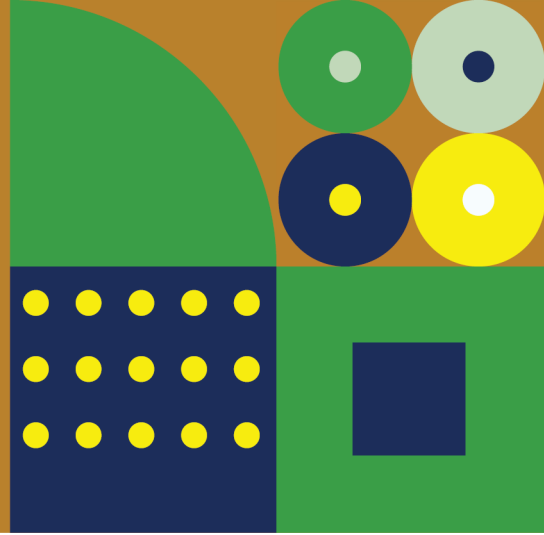
**Leonora Pharmacy Phone: (08)9037 6820**

**Email: [leonorapharmacy@iinet.net.au](mailto:leonorapharmacy@iinet.net.au)**



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# A COMMUNITY IS ONLY AS STRONG AS ITS PEOPLE.



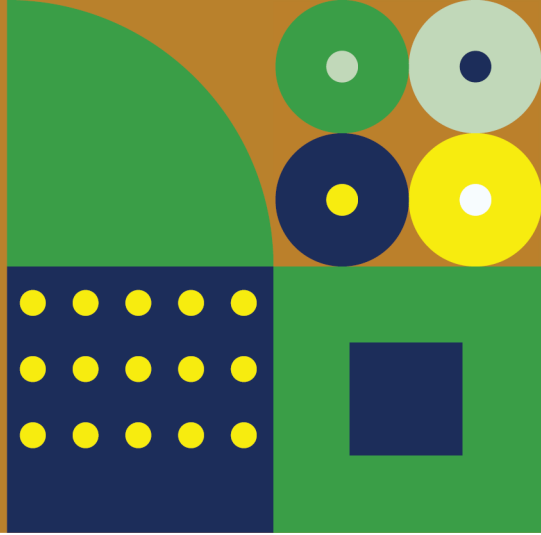
## HELP YOURS BY BECOMING A ST JOHN AMBULANCE WA VOLUNTEER TODAY.

Volunteers are important people who donate their time to help others. Your community relies on local volunteers to keep this vital service running.

To find out more about making a real difference in your community visit [www.stjohnchangelives.com.au](http://www.stjohnchangelives.com.au) or call **1800 069 393**.

LOCAL

# Advertisements



## Caravan and Camping

The Menzies Caravan Park is conveniently located next to the Visitor Centre which is also the booking agent. Entry via Brown Street Menzies.

Modern amenities including twenty six powered sites, 6 unpowered sites, two self contained cabins one having disabled facilities, two ablution blocks, disabled access ablution and Camp Kitchen .

There is a black water dump point within the park and pets are welcome but must be on a lead at all times.

**For bookings and enquiries call 08 9024 2702 Monday to Friday 8.30am to 4.30pm all other hours call our caretaker 0473 633 149 or Email [cso@menzies.wa.gov.au](mailto:cso@menzies.wa.gov.au) or [bookings@menzies.wa.gov.au](mailto:bookings@menzies.wa.gov.au)**

Free camping sites are provided by the shire of Menzies at Lake Ballard (51kms West of Menzies) and Niagara Dam (65kms North East of Menzies) Facilities at these sites include toilets, BBQs and

rubbish bins. Non potable water is provided at Lake Ballard.

Please respect these facilities and put rubbish in the bins provided, and use facilities for the purpose they are intended.

### TRAVELLING WITH PETS

Please be aware that there are regular aerial drops of 1080 poison baits in the Goldfields area in attempt to combat feral animals.

Please use caution and take care when in these areas.

### AUTOMATED EXTERNAL DEFIBRILLATOR

Located on Shenton Street outside of the Community Resource Centre .





## Menzies Community Resource Centre

Located at the corner of Shenton and Brown Streets Menzies is your local access point offering a range of services.

Opening hours Monday to Friday  
8.30am to 4.30pm

Call us today on (08) 9024 2702  
Or email: [cso@menzies.wa.gov.au](mailto:cso@menzies.wa.gov.au)

### Services Include:

- Visitor Information
- Public Library
- Community Postal Agency
- StarTrack Courier
- Toll Freight Line Agency
- Free Government Access Point
- Internet Access Point
- Conference and Meeting Room Hire

## 1080 BAITING in this area is a risk to domestic pets

Using 1080 poison are carried out across Western Australian, including this area, and are aimed at controlling wild dogs, feral cats, feral pigs, foxes and rabbits. The poison baits remain toxic for many months. You need to exercise caution. Domestic pets should be kept close and under control at all times. Owners may consider the use of leads and muzzles for their domestic pets.

**DO NOT RELY ON WARNING SIGNS  
WARNING SIGNS ARE PLACED WHERE  
APPLICABLE HOWEVER THEY MAY BE  
DAMAGED, REMOVED, VANDALISED OR  
DESTROYED.**

1080 baiting is part of an integrated pest management program protecting livestock from death

and injury reducing the impact on pastoral and agricultural production, and helping to preserve the unique flora and fauna of WA. Baits are not intentionally laid in public areas such as road reserves, parking bays, rest stops or roadhouses however can be inadvertently moved into these areas by animals and birds.

**1080 is an S7 Poison**



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## GRT EXPRESS TIMETABLE

### Kalgoorlie to Laverton

Express	Time
Kalgoorlie Railway Station	10am
Kalgoorlie Visitor Centre	10:15 am
Menzies	11:40 am
Kooynie Turnoff	12:05 pm
Leonora - arrive	12:45pm
Leonora - depart	1:00 pm
Murrin Murrin Turnoff	1:45 pm
Mt Morgan Turnoff	1:55 pm
Laverton	2:30 pm

### Laverton to Kalgoorlie

Express	Time
Laverton	10am
Mt Morgan Turnoff	10:30 am
Murrin Murrin Turnoff	10:40 am
Leonora - arrive	11:15 am
Leonora - depart	11:30 am
Kooynie Turnoff	12:00 pm
Menzies	12:30 pm
Kalgoorlie	2:00 pm

**BOOKINGS & ENQUIRIES 1800 620 440 or (08) 8982 6000**  
**PURCHASE TICKET ONLINE [www.goldrushtours.com.au](http://www.goldrushtours.com.au)**



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## MENZIES MATTERS deadlines for publication

If you have anything you would like to have included in the MENZIES MATTERS please contact Debbie Pianto at the Menzies Visitor Centre on 9024 2702 or email to [cso@menzies.wa.gov.au](mailto:cso@menzies.wa.gov.au)

The deadline for each month is the LAST DAY OF THE MONTH

General Information notices are welcome, as are notification of the upcoming local events.

If you have recipes, gardening tips or ideas for any other page are all welcomed.

The Menzies Matters is available online through the Shire's website and Facebook page.

Hardcopy are distributed at the Admin Office reception, CRC reception, Kookynie Hotel, Menzies Hotel, Donna's Diner, and in every private mail box at the Post Office.

The Shire also sends an electronic copy to community members who request to receive through their personal email. If you would like to receive an electronic copy please email [cso@menzies.wa.gov.au](mailto:cso@menzies.wa.gov.au).



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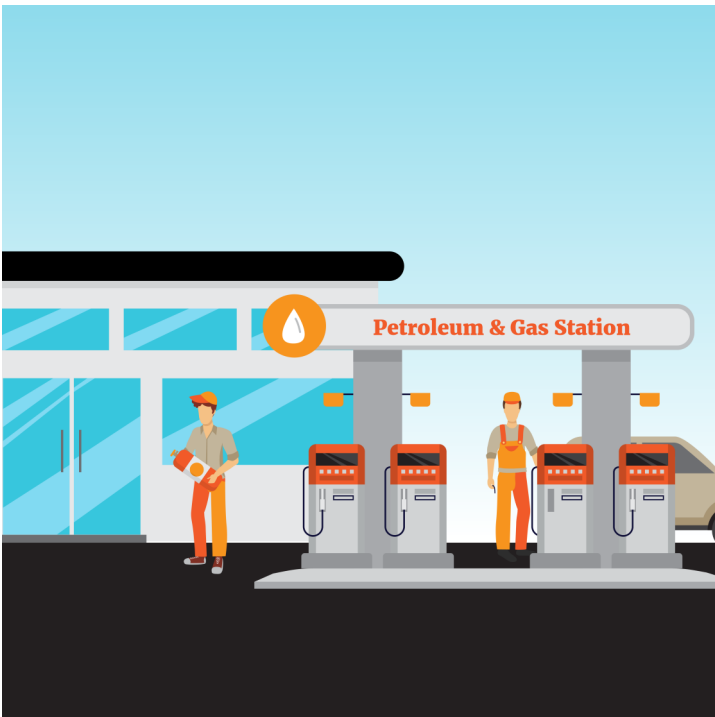
# Advertisements



## Happy Birthday

If someone in your family or someone you care for is celebrating a birthday, we would love to share your special birthday message.

Please send to [cso@menzies.wa.gov.au](mailto:cso@menzies.wa.gov.au) or come and see us at the CRC and we'll do our best to publish them and help make their day!



eaglepetroleum

**UNLEADED & DIESEL FUEL  
are now available in the  
Menzies Town Centre**

SELF-SERVE via pre-paid debit / credit card

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## FREE RAT TEST KIT QUANTITY LIMITED



**WHERE TO COLLECT: MENZIES CRC**

**WHEN: MONDAY - FRIDAY**

**TIME: 8:30AM-4:30PM**

**PHONE: 08 9024 2702**

**Proudly supported by:**



Department of  
Primary Industries and  
Regional Development



Government of Western Australia  
WA Country Health Service

## Golden Quest Discovery Trail

GO ON YOUR JOURNEY

Download on the  
App Store

GET IT ON  
Google Play

[www.goldenquesttrail.com](http://www.goldenquesttrail.com)

# ★ FIGHT *the* BITE ★



**PROTECT  
YOURSELF**

against

**DISEASE-CARRYING  
MOSQUITOES**

★ COVER UP. REPEL. CLEAN UP. ★



**WEAR LONG,  
LOOSE-FITTING,  
CLOTHING.**



**USE INSECT  
REPELLENT.**



**REMOVE THE  
WATER THEY  
BREED IN.**

Mosquitoes can spread serious and potentially deadly diseases.  
For more information contact the Department of Health or visit:

[www.healthywa.wa.gov.au/](http://www.healthywa.wa.gov.au/) **FIGHTTHEBITE**



Government of **Western Australia**  
Department of Health

This is an initiative of the Government of South Australia. This poster has been reprinted with permission from SA Health.

# Events Calendar

## May 2023

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
					Lions Cancer Skin Check	Mother Day
15	16	17	18	19	20	21
22	23	24	25	26	27	28
			Biggest Morning Tea Ordinary Meeting of Council		Licence to Kill Band	
29	30	31	27	28	29	30